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To Whom it May Concern,

This letter is to confirm that the below mentioned product does not require an LOA. All relevant spec sheets and user manuals are in the below document.

- **Product Code: CT4001**
- **Product Description: AUDIO - CALL CENTRE HEADSET WIRED**
- **Product Features:**
 - Plug & Play
 - Compatible with most computers and audio devices
 - Noise cancellation mic
 - Binaural for immersive, high quality sound
 - Flexible boom arm
 - Soft protein ear pads
 - Foldable & light weight
 - Adjustable headband
 - 90° Rotating ear cups
 - Quick disconnect
 - Dual connection options: USB or 3.5mm Audio
 - Volume & mute control
 - Replaceable ear pads & USB cables available

Should you have any queries please do not hesitate to contact us.

Kind Regard
Parrot Products Management

ELECTROTECHNICAL Letter of Authority (LOA) ADMINISTRATION PROCEDURE



LETTER OF AUTHORITY (LOA) PROCESS

1. Background:

Government Notice R 89 dated 6 February 2009 published in Government Gazette 31844 introduced compulsory safety standards for electrical and electronic apparatus. Government Notices R.1164 and R.1165 dated 15 August 2003 published in Government Gazette 25306 introduced the new requirements for low and medium voltage electric cables. Government Notice 1010 dated 21 October 2005 in Government Gazette 28122 introduced compulsory safety standards for incandescent lamps. Government Notice R 90 dated 6 February 2009 published in Government Gazette 31844 introduced compulsory safety standards for lamp control gear. Government Notice R.348 dated 7 May 2010 published in Government Gazette 33152 introduced compulsory safety standards for compact fluorescent lamps. Government Notice No. 944 dated 28 November 2014 published in Government Gazette 38232 introduced compulsory energy efficiency and labelling standards for electrical and electronic apparatus. To standardize with International Standards, the standards adopted were the International Electrotechnical Commission's (IEC) Standards.

LOA's are required by all manufacturers and importers of commodities that fall under the scope of the above compulsory specifications (VCs) prior, to the importation and sale of the product. This LOA will only be issued after the successful evaluation of the proof of compliance submitted. A memorandum of agreement between SARS (Customs & Excise) and NRCS also ensures stringent import control, such that no importer will be granted market entry into South Africa for commodities that fall under the scope of the relevant compulsory specifications unless they are in possession of an original valid LOA for the specific commodities.

1.1 VC 8055: Compulsory Specification (VC) for the safety of electrical and electronic apparatus.

The following are examples of standards that are covered by this:

- a. SANS IEC 60335: Safety of household appliances, eg. kettles, irons, stoves, refrigerators, commercial catering equipment, etc.
- b. SANS IEC 60065: Safety of audio-visual equipment and similar electronic apparatus, eg. TV's, music systems, DVD players, radios, etc.
- c. SANS IEC 61029: Safety of transportable motor-operated electrical tools, eg. circular saws, grinders, etc.

- d. SANS IEC 60598: Safety of general purpose and fixed luminaries including power factor of SANS 475 (Performance requirements).
 - e. SANS IEC 60745: Safety of hand-held motor-operated tools, e.g. drills, sanders, etc.
 - f. SANS IEC 60950: Safety of information technology equipment and related equipment, e.g. computers, printers, copiers, etc.
 - g. SANS IEC 61010: Safety requirements for electrical equipment for measurement, control and laboratory use.
 - h. SANS IEC 61558: Safety requirements for power transformers, power supplies, reactors and similar products.
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- 1.2 VC 8003: Compulsory Specification for switches for fixed installations.
 - 1.3 VC 8006: Compulsory Specification for the safety of flexible cords for electrical appliances.
 - 1.4 VC 8008: Compulsory Specification for the safety of plugs, socket outlets and socket outlet adaptors.
 - 1.5 VC 8011: Compulsory Specification for lampholders.
 - 1.6 VC 8029: Compulsory specification for cord sets and cord extension sets.
 - 1.7 VC 8036: Compulsory specification for circuit-breakers.
 - 1.8 VC 8039: Compulsory specification for the safety of starters for tubular fluorescent lamps.
 - 1.9 VC 8043: Compulsory Specification for the safety of incandescent lamps.
 - 1.10 VC 8052: Compulsory specification for the safety of manually operated switches for appliances.
 - 1.11 VC 8075: Compulsory Specification for the safety of electric cables with extruded solid dielectric Insulation for Fixed Installations (300/500V to 1900/3300V).
 - 1.12 VC 8077: Compulsory Specification for the safety of medium-voltage electrical cables.
 - 1.13 VC 9006: Compulsory specification for storage water heaters.
 - 1.14 VC 9008: Energy efficiency and labeling for electrical and electronic apparatus.
 - 1.15 VC 9087: Compulsory specification for lamp control gear.
 - 1.16 VC 9091: Compulsory specification for compact fluorescent lamps.

2. Company Registration

Before the LOA's can be issued the importer or manufacturer of a product that falls within the scope of the compulsory specifications, the company must register with the Electrotechnical Division of NRCS by completing the attached Application for Registration form (ANNEX 2).



User Manual

Audio - Call Centre Headset Wired (CT4001)



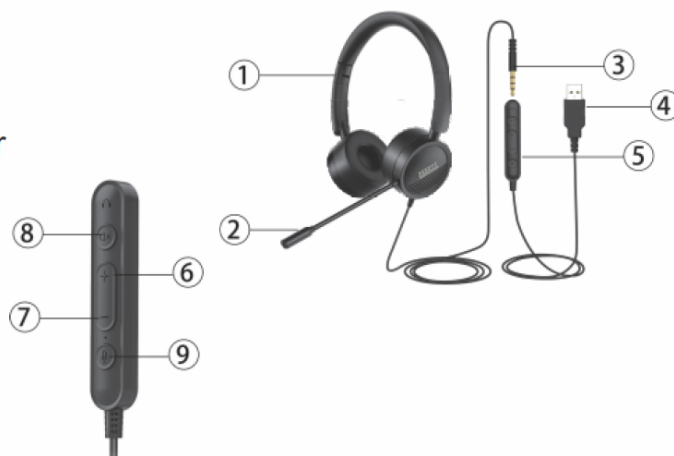
For further information, contact us on:

Tel: (RSA) 010 140 4900 / Email: sales@parrot.co.za / www.parrot.co.za

The lightweight headset has an adjustable headband and foldable design.





Compatible with various mobile devices and computers, supporting the functions of playing music and HD webphone calls.

1. Retractable headband
2. Microphone
3. 3.5mm AUX Connector
4. USB Connector
5. Volume Control
6. Volume “+”
7. Volume “-”
8. Mute
9. Microphone Mute



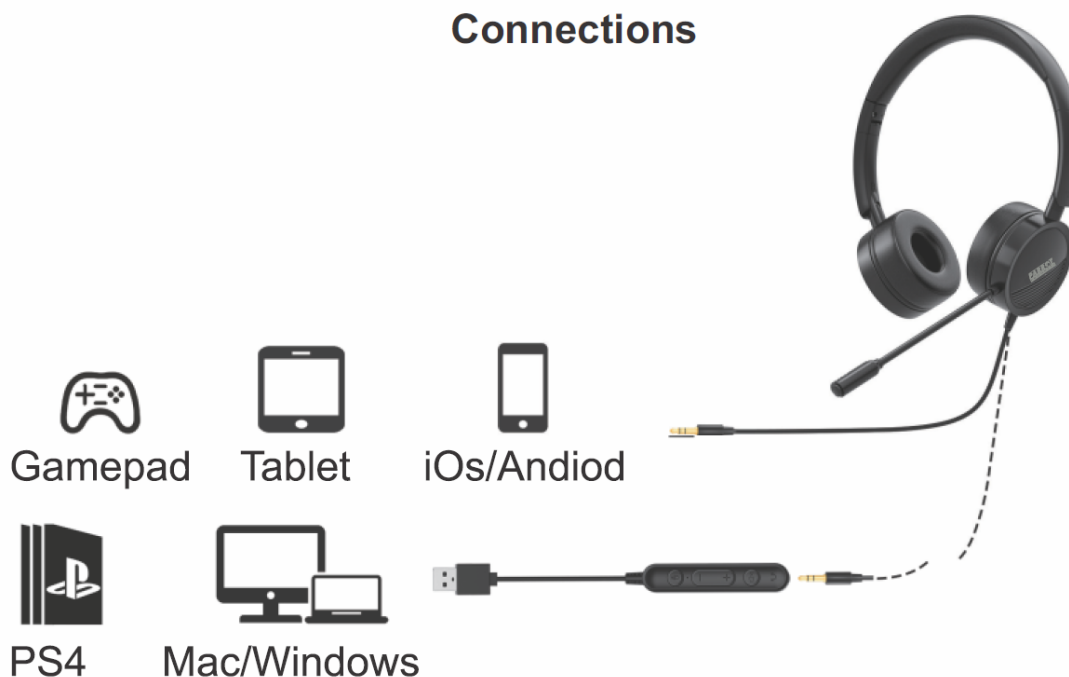
Button Function

The LED indicator is red only when microphone is mute.
Under other status, the indicator is blue

No	Icon	Name	Function
1		Mute	While playing music, short press to pause or continue to play
2		Volume “+”	Short press “+” to volume up; Long press “+” for maximum volume
3		Volume “-”	Short press “-” to volume down; Long press “-” for minimum volume
4		Microphone Mute	While in a call, single press the button to mute - Indicator changes to red Single press the button again to unmute - Indicator changes to blue (normal status)

2

Connections

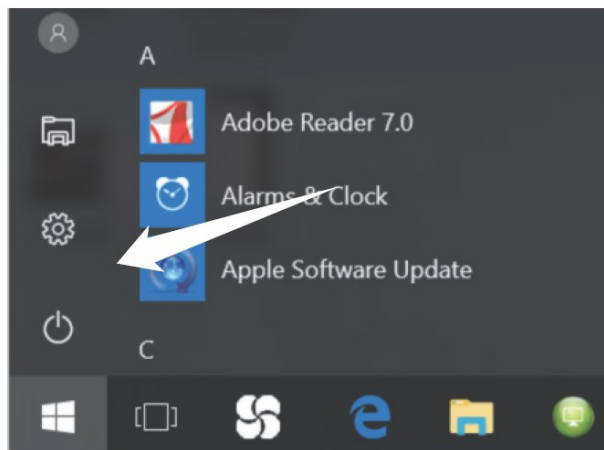


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Operation Instructions

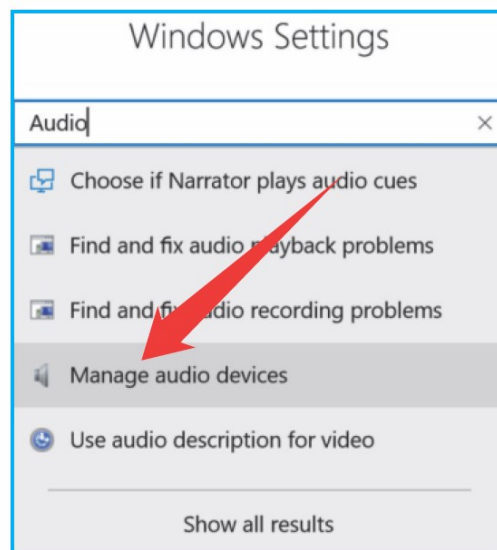
Windows Computer

Step 1: Click on “ Start” at lower left corner, and then click “Settings”.



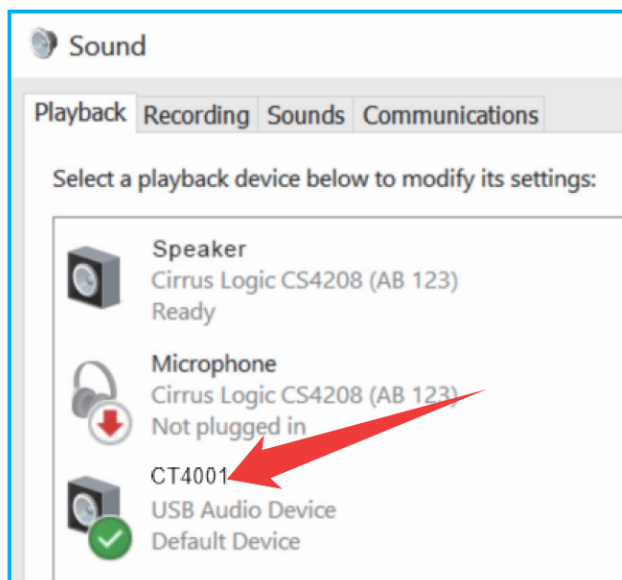
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Step 2: Type / search “audio” in “Windows Settings search bar”, and then select “Manage audio devices”



5

Step 3: In sound options, choose “CT4001” in the list of “Playback” and “Recording” tabs



6

Specifications

1. Size:	150 * 175 * 60mm
2. Nominal Impedance (AC):	32Ω ± 15%
3. Rated working power:	10mW
4. Effective frequency range:	20 - 200KHz
5. Microphone sensitivity:	-42 ± 3dB
6. Headset sensitivity:	115 ± 3dB
7. Sound distortion:	≤3%
8. Product weight:	145g
9: Mircophone mute	

7

Trouble Shooting

1. No sound in headset

Ensure the connection is correct; ensure USB port of your computer is in good condition; ensure the 3.5mm audio connector plugs into the jack perfectly; ensure the mute function is off

2. A sharp voice in speaker or microphone

The volume maybe too loud or the microphone is too close to your mouth. Please adjust your speaker to a suitable volume and the microphone in a proper distance

3. Hear some buzz sound when you call

Try to use another USB port. The contact for USB port might be poor

8

Notifications

1. Using non-original accessories may cause low performance, body damage, short circuit and warranty failure
2. Disassembling your earphones may damage the earphones and this will void the warranty
3. Do not use your earphone in a dusty environment
4. Please use a clean, soft and dry cloth to clean the earphone
5. Place the earphone in it's original packaging when not in use
6. Keep the earphone away from children
7. Do not place the earphone in hot or cold environments this might temporarily put device out of use

9



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Nominal Impedance (AC):	$32\Omega \pm 15\%$
Rated working power:	10mW
Effective frequency range:	20 - 200KHz
Microphone sensitivity:	$-42 \pm 3\text{dB}$
Headset sensitivity:	$115 \pm 3\text{dB}$
Sound distortion:	$\leq 3\%$
Product weight:	145g

1. Retractable headband
2. Microphone
3. 3.5mm AUX connector
4. USB connector
5. Volume control
6. Volume “+”
7. Volume “-”
8. Mute
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