



# Touch LED - 43" Touch Standing Kiosk IWS1043

## User Manual



Tel: (RSA) 010 140 4900 / Email: [sales@parrot.co.za](mailto:sales@parrot.co.za)  
[www.parrot.co.za](http://www.parrot.co.za)





---

Safety tips .....	3
Warning .....	3
Caution .....	4
Basic operation .....	4
Product display + size .....	5
Product introduction .....	6
Electricity boot .....	7
Wifi & Touch Points .....	8
Standby Mode .....	9
Troubleshooting .....	10
Specifications 21.5 inch .....	11
Cleaning & Maintenance .....	12
Waste Disposal .....	13

Ensure safe use to maximize usage performance and product lifespan  
Please read and follow the instructions carefully before using this product.

**We strongly recommend using standard adapters and portable power supplies, or adapters with internal circuit breakers, to prevent bad power supplies from damaging the device.**

**Take note of symbols:**

-  **Warning: May cause personal injury or death**
-  **The operation is prohibited**
-  **Caution: May cause damage or property loss**
-  **The operation must be executed**

## **WARNING**

1. This product is not waterproof and should be placed in a dry and ventilated environment.
2. Avoid using this product outdoors during rainy days or in harsh environments such as lightning strike, dust, fog, snow and ice, hail, strong wind and low temperature.
3. Do not place the device in an unstable place.
4. Do not put any objects in this product, or liquid containers on it.
5. Do not expose this product to water, properly connect plug to electricity outlet on wall to prevent short circuit
6. During thunderstorms or lightning strikes, unplug the power plug and antenna to avoid product damage.
7. Do not place this product near a radiator or other heat source products.
8. The power supply on the socket should not be overloaded to prevent electric shock or fire.
9. Wipe the device with a dry soft cloth (free of volatile substances) to remove dirt or dust
10. When cleaning the equipment, please unplug the power cord first to ensure that the machine is in a power off state mode.
11. Please read the instructions carefully before inserting TF card /U disk to avoid damage to the machine.
12. Do not squeeze the power cord, especially the power plug and the connection between the power cord and the product.
13. Please contact an electrical technician to repair this product to avoid high voltage impact or other dangers.
14. Disconnect the power supply of all devices before you plug or remove all cables. Do not work in the boot state.
15. The power plug should be fully inserted into the socket, if not fully inserted into the socket, it will cause fire due to heat.
16. Hide the power switch of this product to prevent children from touching it to eliminate possible electric shock
17. If this product is not operating for long periods of time, please unplug the power supply.
18. Do not block the ventilation, heat dissipation and sound insulation holes of this product.

- Do not allow children to climb on this product.
- Keep gadgets away from children to prevent them from swallowing.
- If not used for a long time, please turn off the device and unplug the power plug.
- When adjusting the device position, disconnect all power cables and move them slowly to avoid tipping.
- No scraping, patting, twisting or squeezing with hard objects.
- When the unit moves from a low temperature state to a high temperature state, do not start the unit immediately to eliminate condensation from damaging this product.
- Remove the power plug before cleaning the device. Wipe with a clean soft cloth; Do not use industrial chemicals; Prevent foreign matter from entering the machine. Improper cleaning (such as cleaning liquid, water) can damage the product, erase the printed information. The inflow of liquid can cause parts damage, leading to machine failure.
- If the same screen is displayed for a long time, or the mobile screen has a fixed text or icon, the shadow may be left on the screen, which will not disappear after the power off; This is normal and not covered by the warranty.
- If the LCD breaks and liquid spills onto your skin, rinse immediately with water for 15 minutes and consult your doctor.
- When holding the device, hold the backpack or case tightly. Do not apply pressure to the panel.
- Proper use of equipment: use under proper lighting conditions; Poor light or prolonged viewing can damage your eyesight.
- Please insert the plug correctly into the socket to prevent sparks and fire to occur.
- Specifications and packing of this contract are subject to change without prior notice. This manual may differ slightly from actual practice.

## **Basic operation**

### **Power on/off**

1. Plug the 110V/220V AC power supply into the power socket of the device.
2. If the screen of the device is not lit, please use the remote control to start it or press the power start button on the device.
3. If you want to stop the machine temporarily, please use the standby button on the remote control or touch the standby button on the Windows system interface of the device.

### **Memory before shutdown**

The setting of image and sound before the device is turned on and the preset channel will be remembered after the device is turned off. After the device is turned on again, it will work according to the state set before the device is turned off.

\* such as using the PC signal source, please focus your PC graphics resolution to set the following pattern:  
(1920 x 1080/60 Hz, 1280 x 1024/60 Hz, 1024 x 768/60 Hz, 800 x 600/60 Hz, 640 x 480/60 Hz).

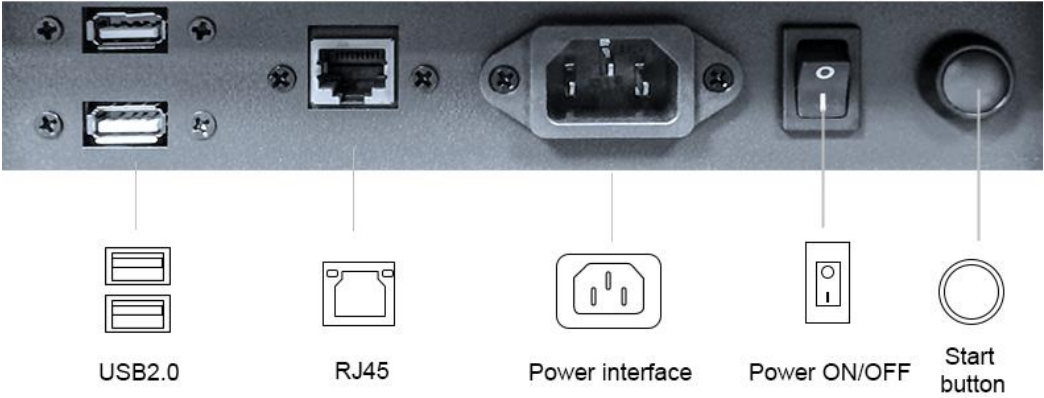
**Note:** If you have any questions about the operation, switch and connection of the equipment, please contact us; If the equipment does not work properly, please cut off the power immediately and consult us. This device is a class A product and may produce radio interference in the living environment. In such cases, take feasible measures to use the power plug as a disconnecting device.

Touch LED - 43" Touch Standing kiosk (Model: IWS1043)





Port panel



## 1. Connection

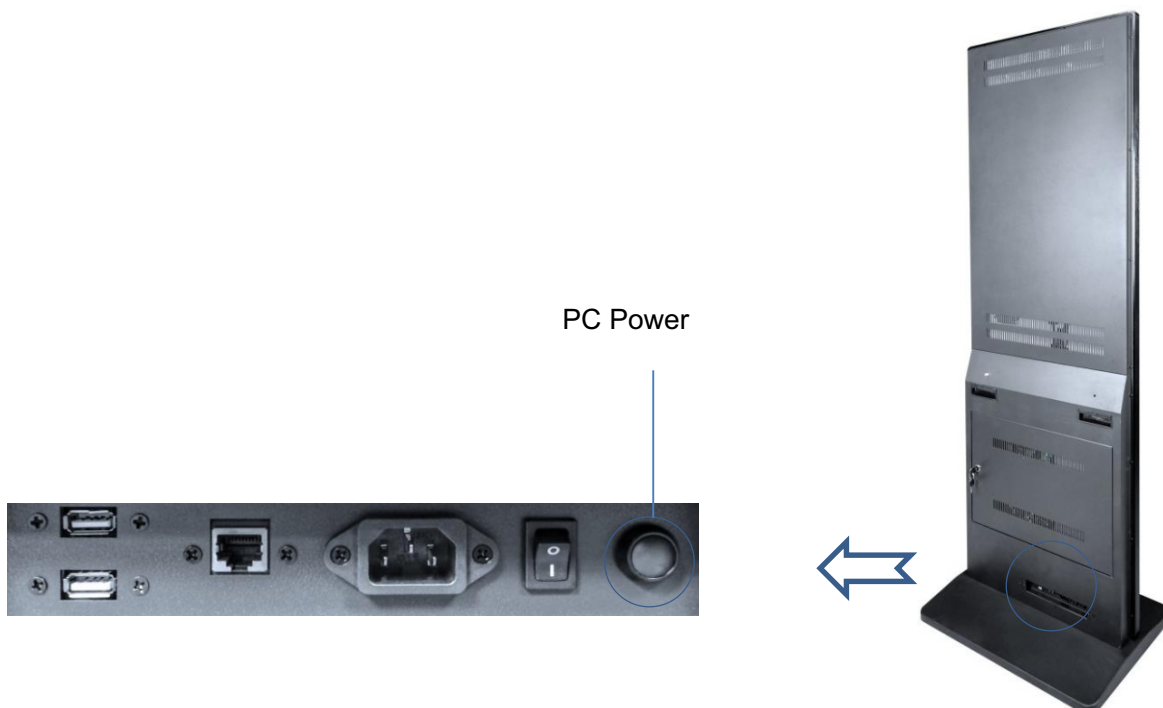
Take out the power adapter cable and check whether the cable on the base is firmly inserted. Then, insert the power adapter cable into the switch port on the back and the other end into the 110V/220V socket.



Power cable

## 2. Start the boot

In the device part of the port panel, find the start button, press the start button, the system will start.

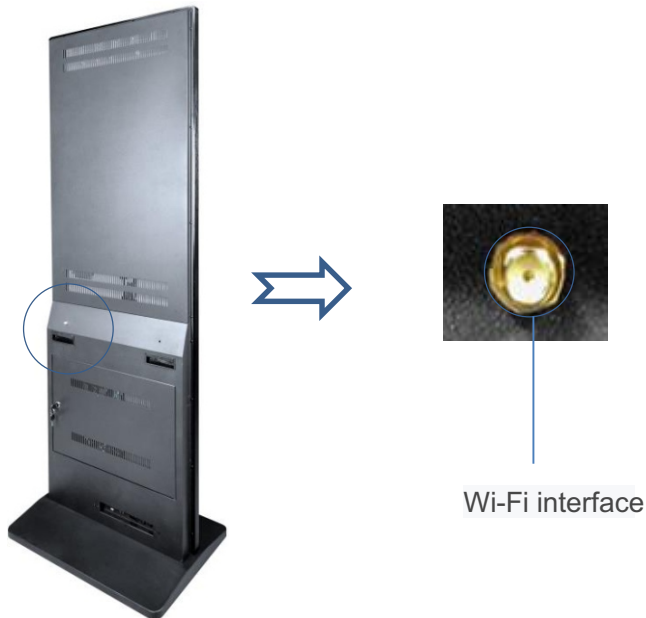


PC Power



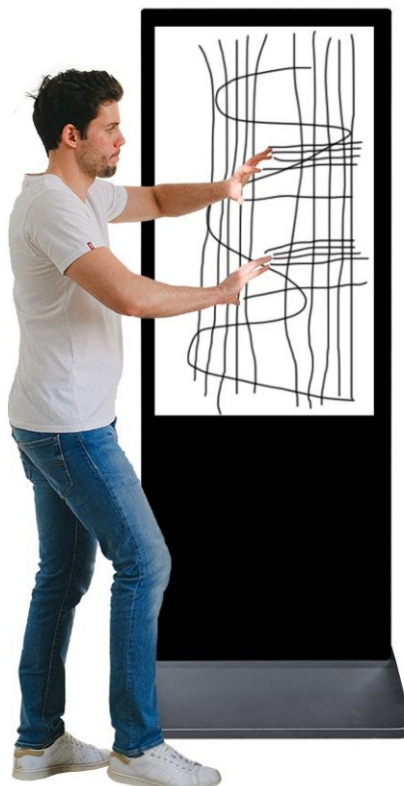
### 3. Connect the Wi-Fi

Take out the Wi-Fi cable, find the Wi-Fi port in the upper port position, insert the Wi-Fi antenna and tighten it, and connect the network in the lower right corner of the Windows system interface.



### 4. Touch & writing

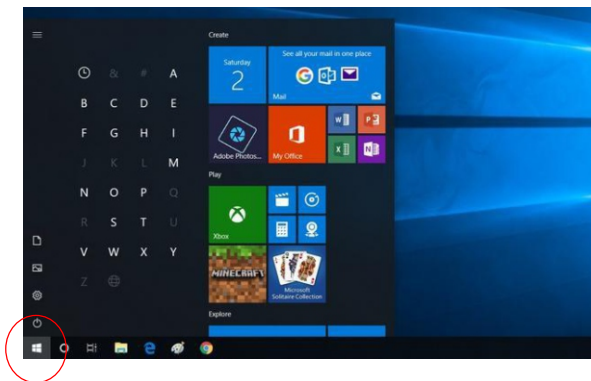
Open any image in Windows, use the drawing tool to write, and use your finger or stylus pen to write at the same time. Up to 10 points can be written simultaneously.





## 5. Switch off the screen and start in standby mode

Automatic extinguish screen and standby setting can be set when not used for a long time, energy saving and environmental protection.



## 6. Query software

Supports various query software.



## 7. PPT notes

Office software, ready to demonstrate annotation.



Before contacting our service department, please do the following checks. If the problem still cannot be solved according to the following instructions, please note down the device model and serial number and contact us.

## ■ No sound or pictures

- 1、 Check whether the power cable is connected to the socket and whether the socket is energized.
- 2、 Check that you have pressed the power switch on the panel.
- 3、 Check screen brightness and contrast Settings.

## ■ The picture is normal but there is no sound

- 1、 Check the volume Settings.
- 2、 Check whether the mute button of the remote control is pressed.

## ■ No picture or image black and white

- 1、 Adjust colour Settings.
- 2、 Check the colour system.
- 3、 Check the sound format.

## ■ Sound and image interference

- 1、 Locate device that's causing frequency interference and keep it away from the device.
- 2、 Plug the device that's causing interference into a different outlet.

## ■ Blurred or distorted picture

- 1、 Check your antenna orientation, position, and connection.

## ■ The remote control doesn't work

- 1、 Replace the battery of the remote control.
- 2、 Clean the infrared window of the remote control.
- 3、 Check the battery contacts.

## Standing Kiosk Black

	ITEM	SPECIFICATION
Panel	LCD size	43" (16:9) Class A HD LCD panel
	Light source	LED backlight
	Resolution	1920 x 1080 (pixels)
	Brightness(typ.)/(min)	300 cd/m2 (typ.)
	Contrast (typ.)	1200:1 (typ.)
	Response (ms)	8ms (typ.)
	Display Area	941.2(H)mm x 529.4(V)mm
	Touch times	>2,000,000
	Viewing angle	88/88/88/88(L/R/U/D)
	Colour	8bit,16.7M
	Dot pitch	0.4845mm
Power Supply	Voltage	100V~240V,50-60Hz
	Power Consumption	≤ 150W
Environment	Operating temperature (°C)	0~40°C
	Storage temperature (°C)	-10~60°C
	Storage humidity	10~60% RH Non-condensing
	Operating humidity	20~80% RH Non-condensing
	Maximum operating time (hrs/day)	24hours
Functions	Mainboard chipsEt	Intel chipset
	CPU	Intel i5 dual core 8400(6M L3 cache),main frequency: 2.8GHz
	Memory	8G DDR4 2400FSB
	Hard Drive	2.5inch 120G SSD
	Net Card	100/1000M
	Wi-Fi	Built-in 802.11 b/g/n 300Mb/s
	Display core	Intel HD630, display chip,350/1000 MHZ
	Sound Card	HD 5.1 hi-fi chip
	Interface	1x VGA, 1x HDMI, 4x USB3.0, 1x RJ-45, 1x Audio output / headset output, <b>Back interface:</b> 2x USB2.0, 1x Wi-Fi, 1x RJ45, PC power, 1x AC power supply
	Preloaded OS	Windows 10 OS 64bits Professional (not included)

1. Avoid strong hard rubbing when cleaning this product.
2. Keep the product dry to avoid possible moisture damage.
3. Don't place the product under direct sunlight which may shorten the service life of the screen.
4. Clean screen and product by using a glass cleaner.
5. If this products is not in use for a long time, pull out the power cord to prevent the internal short circuit or other potential dangers.

## Names and Contents of Toxic and Hazardous Substances or Elements in the Product

Part name	Toxic and hazardous substances or elements					
	Pb	Hg	Cd	Cr <sup>6+</sup>	PBB	PBDE
Display		O	O	O	O	O
Shell	O	O	O	O	×	×
Circuit board assembly *		O	O	O	O	O
Wires	O	O	O	O	O	O
Metal parts	O	O	O	O	O	O
Packaging materials*	O	O	O	O	O	O
Remote control		O	O	O	O	O
Speaker		O	O	O	O	O
Accessories*	O	O	O	O	O	O

\* : Circuit board assembly includes PCB and the electronic elements thereof; Packaging materials include packaging box, styrofoam, etc.;

Other accessories include instruction manual.

O: the content of the toxic and hazardous substances or elements in the part is lower than the limit specified in GB/T 26572-2011 standard.

×: the content of the toxic and hazardous substances or elements in the part is higher than the limit specified in GB/T 26572-2011 standard.

The table shows that the machine contains harmful substances inside. The data is provided by material suppliers and verified by the company according to the material type. Some materials contain harmful substances that can't be replaced in present technology. We are dedicated to improving this.

The EFUP of the product is ten years. The pollution control label is shown on the right.

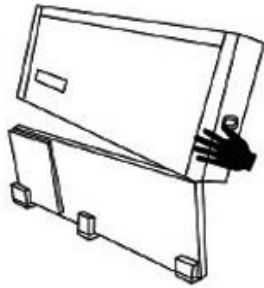


The EFUP is valid only when the user operates in the normal conditions specified in the manual herein.

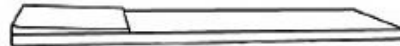
## **Waste Electrical and Electronic Products Recycling and Disposal Regulations**

To protect the earth, if you do not need this product or its service life expires, please abide by your local **Waste Electrical and Electronic Products Recycling and Disposal Regulations** or send it to qualified local manufacture for recycling.

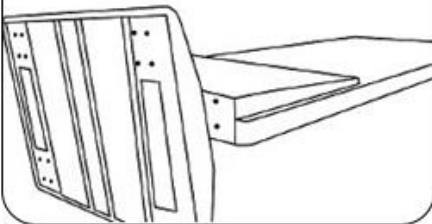
- 1** Remove all accessories from the packing case



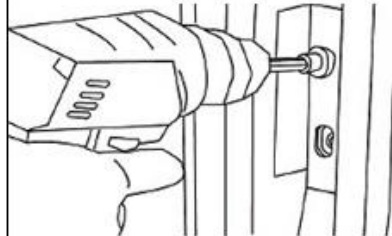
- 2** Place the machine on a high flat table for base installation



- 3** Remove the base, align with the hole, and fix the screws



- 4** Use tools to lock the inner hexagon screws



- 5** Erect the standing Kiosk, connect to power and install

