

Visualizer Warranty

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Visualizer Range Warranty Information

Standard Limited Carry-In Factory Warranty

What is covered and for how long?

The warranty period commences upon date of purchase by the first consumer purchaser and continuing for the following specified period of time after that date:

VZ0001 - Econo Visualizer	2 Year
VZ0002 - Delux Visualizer	2 Year

Additional Warranty Information

All equipment purchase above has a standard “Carry In” Factory Warranty, against any Manufactures defects as well against any product malfunctions stipulated within its warranty period.

The warranty runs from date you purchase the product. The “product” includes any accessories, Forefront Presentation Media supplied with it, except for items which are consumables.

What is not covered?

This Limited Carry-In Warranty is conditioned upon proper use if the Product by Purchaser.

This Limited Carry-In Factory Warranty does not cover:

- a) Externally caused damage
- b) Use outside specification (as defined by the product manufacturer, whose decision it is whether the product is used outside its specification)
- c) Accessories, parts or consumables which are not Original Manufacturer branded or approved OR modifications made to the product as originally supplied by the manufacturer is identified

What are Parrot Products’ obligations?

During the applicable warranty period, provided the Product is returned in accordance with the terms of the Limited Carry-In Warranty, Parrot Products Pty Ltd will immediately swop out the unit if the problem cannot be resolved within 3 days. This Limited Warranty is extended to the Purchaser and is not transferable or assignable to any other person or entity.

What must you do to obtain warranty service?

To obtain service under this Limited Carry-In Warranty, you must return the Product to an authorized service facility (Parrot Products Branch) in an adequate container for shipping, accompanied by the sales receipt or comparable proof of sale showing the original date of purchase by the first consumer purchaser, the serial number of the Product and the seller's name and address.

You shall be responsible for any and all freight costs associated with sending in your Product for service.

To obtain assistance on where to deliver the Product, please call Parrot Products' call centre at (RSA) 0861 262 737 or (International) +27 11 607 7600. If Parrot Products determines that any Product is not covered by this Limited Carry-In Warranty, Purchaser must pay all parts, shipping, and labour charges for the repair or return of such Product.

Purchaser should keep a separate backup copy of any contents of the Product before delivering the Product to Parrot Products for warranty service, as some or all of the contents may be deleted or reformatted during the course of warranty service.

[What are the limits on Parrot Products' liability?](#)

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Nothing in the Product instructions or information shall be construed to create an express warranty of any kind with respect to the Products. No agent, employee, dealer, representative or reseller is authorized to modify or extend this Limited Carry-In Warranty or to make binding representations or claims, whether in advertising, presentations or otherwise, on behalf of Parrot Products Pty Ltd regarding the Products or this Limited Warranty.

[Severability](#)

If any portion of this Limited Warranty is held to be illegal or unenforceable, such partial illegality or unenforceability shall not affect the enforceability of the remainder of the Limited Carry-In Warranty.